Issue 01 v1.01

Training Catalog

Qualiopi
processus certifié

RÉPUBLIQUE FRANÇAISE

La certification qualité a été délivrée au titre de la ou des catégories d'actions suivantes :
Actions de formation

Ascentry

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Presentation of the Ascentry training organization

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Ascentry brings its business expertise to laboratories to offer training paths that are tailored, practical and engaging.

Our objective: to support each learner in using our solutions independently and confidently. Delivered in person at Ascentry's premises, remotely, or directly on your site, our training courses adapt to your needs and to the level of autonomy required for the products in the Ascentry range.

Thanks to Ascentry's Qualiopi certification in France, your training activities may be eligible for financial support from your OPCO, subject to the applicable conditions.

In particular, we are committed to:

- Supporting and satisfying our customers in developing their skills on our software solutions,
- Adapting our services based on a needs analysis,
- Implementing appropriate human, educational and technical resources,
- Assessing the achievement of training objectives by each trainee,
- Collecting and analyzing, for each service delivered, the feedback and complaints from all stakeholders in order to implement any necessary corrective actions,
- Making our training courses accessible to everyone
  Disability Contact: laurence.gigaux@ascentry.com

Our training courses are delivered by experienced internal trainers who have in-depth knowledge of our software solutions and of the challenges faced by medical analysis laboratories. Thanks to their business expertise and teaching skills, they support you in a practical and operational way toward confident mastery of our solutions.

To ensure that our training courses remain adapted, effective and aligned with developments in our tools, our trainers continuously maintain their skills in their area of expertise. They also benefit from dedicated HR support to strengthen their teaching practices, build on new methods and mobilize the most appropriate resources for your needs.

At the end of the training course, our trainers remain available to answer your questions and provide any necessary clarifications.

Key figures Year 2025

Training courses delivered as part of partnerships

- **3** training sessions
- **9** trained participants
- **97,6%** average satisfaction

Lab Composer trainings

- **95** training sessions
- **344** trained participants
- **89,1%** average satisfaction

Validation Manager trainings

- **9** training sessions
- **46** trained participants
- **83,7%** average satisfaction

Infection Tracker trainings

- **3** training sessions
- **12** trained participants
- **81,7%** average satisfaction

Accessibility for people with disabilities

If you have a health condition requiring specific adaptation, if you are a person with a disability, or if you feel you need to discuss your situation with us before the training course, we invite you to complete our needs analysis questionnaire and contact our Disability Contact directly: Laurence GIGAUX (*laurence.gigaux@ascentry.com*) so that we can review your situation together in more detail, answer your questions and, where appropriate, mobilize the necessary resources.

Fees

Quotation available upon request, please contact us: *serviceclient@ascentry.com*.

Contact

For information about training organization, planning, adaptation needs or the participation of a person with a disability, please contact: *serviceclient@ascentry.com*.

Certification

None.

Training details

Each training course is designed to provide a clear, structured and tailored learning experience. The course outline specifies the key information needed to plan and follow the training effectively, including objectives, prerequisites, duration, access conditions and timeframe, teaching methods, assessment methods and detailed program content. Course outlines are available in the customer area and can also be provided upon request. Click on the following link to access **Ascentry's Customer area**.

Training team

Trainers

- Training team
- Deployment and Support Engineering Team (IDS)
- Expert team

Training Coordinator

- Mélanie CAHUC
  melanie.cahuc@ascentry.com

Customer Service Assistant (Training Coordination)

- Sandrine MOUREY
  sandrine.mourey@ascentry.com

Billing Department

- Laurence GIGAUX
  laurence.gigaux@ ascentry.com

13 rue Ariane,
31240 L'Union

ascentry.com

+33(0)5 34 25 07 10

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